



Burn's Gift Shop Bridal & Gift Registry

532 Bultman Drive
University Center
Sumter, S.C. 29150
ph: (803) 773-2577
fax: (803) 774-2577

Thank you for allowing us the opportunity to serve your bridal and gift registry needs. We will do our best to accommodate all of your china, crystal and gift selections, and have them available for gift purchasing. Please familiarize yourself with our gift selection process and our policies and suggestions as outlined below. Our staff will work with you every step of the way to insure your gift selections are handled to best suit your needs.

REGISTRY:

A gift registry contract is provided to outline the gift selections and any china and crystal needs. The store will order a minimum of 2 place settings of registered china pattern(s), and 4-6 stems of crystal depending upon requirements. The actual number of needed items will be up to the bride and groom, but additional pieces will not be ordered until needed or directed by the bride or groom.

GIFT SELECTION:

Gift selections are highly recommended to allow gift givers options for shower and wedding gift purchasing. A lot of gift givers prefer to give a "memorable" or unique gift that the recipient will remember for years to come. If you see something in the store you would like; allow us to register that gift for you.

SHOWERS & EVENTS:

Please notify us of any planned showers and events before the wedding so we may have gifts and registered items available for your guests.

GIFT CARDS & GIFT CERTIFICATES:

We will issue a gift card in the event an item is currently not available in the store for gift giving, or if a gift card is requested instead of the item due to special circumstances. Gift cards can be redeemed after the wedding for the actual item, or its monetary value towards store credits. Gift certificates are for actual monetary value, and may be redeemed for anything in the store or towards store credits.

Please remember that we will not order anything on a gift card until we are directed to do so after the wedding has been settled. All gift cards and gift certificates must be turned in to the store representative to settle up these credits for gifts or store credit.

EXCHANGES & RETURNS:

Any gift received from the store may be returned within 30 days following the wedding for store credit or exchange. The store keeps a registry of all gifts sold for you, so if there is a question as to the origination of a gift or the giver, please do not hesitate to ask. Only gifts sold from Burn's Gift Shop are returnable. We cannot accept other store's gifts just because we sell the same item or brand name.



SETTLEMENT OF CREDITS & PURCHASES:

Please make an appointment with the store representative to settle out your bridal and gift registry. You will need to bring with you all gift cards and gift certificates received, in addition to a list of needed items. It is store policy that bridal credits and redemptions need to be settled within 90 days after the wedding date. We will allow extensions where necessary, but price changes and discontinuation of any patterns of china and crystal will be out of our control. In order to receive all desired china, crystal and gift items it is highly recommended to settle out as quickly as possible following the wedding date.

ACKNOWLEDGMENTS:

While we can verify to your gift givers that your gift had been delivered or picked up, it is advisable to send out an acknowledgment as soon as possible. We are continually contacted by gift givers to verify receipt of gifts to a bride and groom. A quick acknowledgment of receipt and thanks helps to keep your gift givers happy and secure in knowing that you did in fact receive this gift.

Once again, thank you for allowing us to serve you during this important time in your lives. And please do not hesitate to contact us if you have any questions or needs. We are here for your every need.

Most sincerely,

A handwritten signature in black ink, appearing to read 'Ron Flax', written in a cursive style.

**Ron Flax
Owner**